

# INCREASE COWORKERS HAPPINESS AND PRODUCTIVITY

## CHALLENGE

Understand how spaces are used and find new designs to increase comfort, productivity and motivation of our coworkers, and thus, making them happier.

## KPIs AND INFORMATION

- Occupancy average ratio and extreme values.
- Meeting duration: typical, average, maximum, etc.
- Meeting size: average, minimum, maximum, statistical distributions, etc.
- Time spent waiting for lunch, coffee, for a meeting room...

## DOES OUR SPACE DESIGN MAKE OUR COWORKERS HAPPY?

- Is it possible to accommodate more coworkers without occupying more space?
- Can we make life easier to our coworkers?
- How long do coworkers wait to have a place to eat? To get a coffee?
- Is it the coworking crowded and uncomfortable?
- Can coworkers use meeting rooms when they need them?



## OUTCOMES

### SPACE REDESIGN

Add more space for lunch time, this space could be convertible into meeting room or flex working area the rest of the time.

Add new home appliance could reduce waiting time.

Change meeting rooms configuration to adapt them to real use.

### INCREASE HAPPINESS AND PRODUCTIVITY

Reduce waiting times.

Adjust occupancy to get a comfortable level.

Reduce noise in crowded zones.

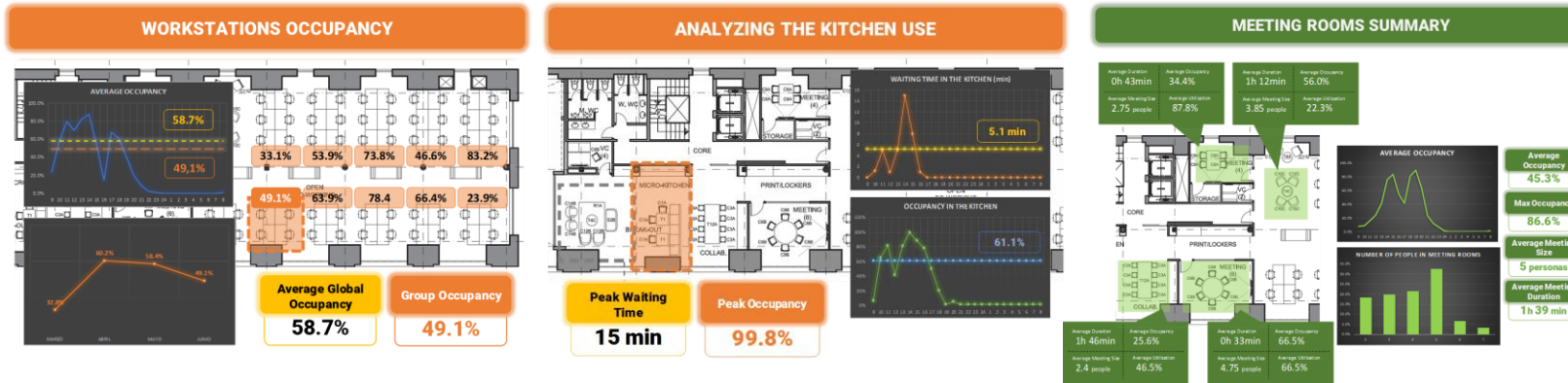
Redistribute people flow.

Improve coworkers experience.



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## CUBELIZER DASHBOARD – KPIs AND INFORMATION



In average, workstations have an average global occupancy of 58%, so the spaces is underused.

Some workstations are crowded (occupancy over 75%) and others are really empty (occupancy under 30%).

Most of the time the occupancy is under 58%.

The space has a low level of occupancy, the number of coworkers could be increased even with their comfort assurance.

Usually, the kitchen is almost use on coffee time in the morning and lunch time from 10am to 15 pm.

Average occupancy on using time is 61.1% but with an occupancy peak of 99.8%.

Waiting average is 5.1 min but with a peak of 15 min.

The kitchen is overloaded at lunch time, with an uncomfortable level of occupancy and waiting times.

Utilization average is 55.75%.

Round table has more used than square one.

Open meeting rooms have less utilizations than closed ones.

Spaces are under used: big meetings rooms are less utilized than smaller ones.

Meeting rooms shows low level of occupancy, so it could be possible to resize their number to be more profitable.

## OUTCOMES

### FIT BETTER TEAMS AND TABLES

Better matching of teams and tables in order to distribute occupancy in the work area.

Improve coworkers experience because a better meeting rooms management.

Adapt the working space to the real use.

### IMPROVE SPACES MANAGEMENT

Take decisions based on real use of the space to get the most profitable design and guarantee coworkers happiness.

Set thresholds and triggers to manage cleaning staff to enhance customer experience.